Oricom IP800

Dual line VoiP and Standard phone line
1.8GHz DECT Cordless phone

Keep this user guide for future reference.

WARNING
DO NOT USE STANDARD/ALKALINE BATTERIES IN THIS PRODUCT, AS THERE IS A RISK OF EXPLOSION AND/OR INJURY. USE ONLY Ni-MH RECHARGEABLE BATTERIES AS SPECIFICED IN THIS USER GUIDE. CONTACT ORICOM FOR REPLACEMENT BATTERIES

CONTENTS

⚠ Environment and safety

- Avoid exposure of this telephone to moisture or liquid.
- To prevent electric shock, do not open the handset or base cabinet.
- Avoid metallic contact (e.g. metal clips, keys) between the battery contacts and charging conductors.
- Do not use the handset in an explosive hazard area such as where there is gas leaking.
- There is a chance that the telephone could be damaged by an electrical storm. It is recommended that users unplug the phone from the mains supply and telephone socket during a storm.
- Do not use your telephone during an electrical storm thunderstorm as it is possible to get an electric shock. Refer to information contained in the White pages directory.
- As there is a slight chance that the telephone could be damaged by an electrical storm. It is recommended that users unplug the phone from the mains supply and telephone socket during an electrical storm.
- Follow the local regulations regarding the disposal of your packing materials, exhausted batteries and used phone. Wherever possible, recycle those materials.
- We advise that this phone should not be used near intensive care medical equipment or by persons with pacemakers.
- Clean with a dry, soft, lint-free cloth. Never use cleaning agents, particularly aggressive solvents.
- Because the phone works by sending radio signals between base station and handset, wearers of hearing aids may experience interference in the form of a humming noise.
- Your phone can interfere with electrical equipment such as answering machines, TV and radio sets, clock radios and computers if placed too close. It is recommended that you position the base unit at least one metre from such appliances.
- This telephone complies with applicable safety requirements for exposure to radio waves (EMR). The mean power of this telephone does not exceed 20mW limit at which point testing is required.
- The earpiece of the handset may attract small metal objects such as staples and pins. Care should be taken when placing the handset near these items.
- This telephone is not designed for making emergency telephone calls when the mains power fails. Always have a corded phone available to be able to make and receive calls to emergency services if the mains power fails.
- We advise that this phone should not be used near intensive care medical equipment or by persons with pacemakers.
- Your phone can interfere with electrical equipment such as answering machines, TV and radio sets if placed too close. It is recommended that you position the base unit at least one meter from such appliances.
- Privacy of communications may not be ensured when using this telephone.
- Due to the radio signals between base station and handset, wearers of hearing aids may experience interference in the form of a humming noise.

BATTERIES
- Use only the battery type listed in the instruction manual. Do not use lithium batteries.
- Do not dispose of the battery in a fire, as they can explode.
- Do not open or mutilate the battery. Released electrolyte is corrosive and can cause damage to the eyes or skin. It can be toxic if swallowed.
- Avoid contact with metal objects when handling the battery. These objects could short out the batteries or cause the conductor to overheat resulting in burns.
- Do not attempt to recharge the battery cell by heating it. Sudden release of battery electrolyte can cause burns or irritation to the eyes or skin.
- Observe the proper polarity, or direction, of any battery. Reverse insertion of the battery cell can result in leakage or explosion.
- Remove the battery cells if you do not plan to use the product for several months at a time.
- Discard any "dead" batteries because they are likely to leak into the product.
- Do not store this product or the battery in a high temperature area. Battery stored in a freezer or refrigerator should be protected from condensation during storage and defrosting. Battery should be stabilized at room temperature before using.
- Your battery is rechargeable and can be recycled once it outlives its usefulness. Depending upon your local and state law, it might be illegal to dispose of this battery into a municipal waste system. Check with your local solid waste company for more information on your recycling options for the battery cells.

⚠ CAUTION

THERE IS A RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. Never use non-rechargeable batteries; use recommended type supplied with this telephone. Ni-MH batteries must be disposed of in accordance with the applicable waste disposal regulations.

Battery requirements: The handset requires two rechargeable Ni-MH batteries, size AAA 1.2V 650mAh (HR11/45). IF THE SUPPLIED BATTERIES ARE NOT USED, A WARNING MESSAGE WILL BE DISPLAYED.

⚠ CAUTION

Use only the AC adapter supplied with this telephone. Incorrect adapter polarity or voltage can seriously damage the unit.

Base: **Charger:**
Input: 240 VAC 50 Hz   **Input: 240 VAC 50 Hz**
Output: 9 VDC 300 mA   **Output: 9 VDC 150 mA**
Polarity: Center positive   **Polarity: Center positive**

Pack Contents

Depending on the model you have purchased the pack should contain the following items:-

	IP800	IP800+1	IP800+2
Number of Base units	1	1	1
Number of cordless handsets	1	2	3
Number of charger adaptors	1	2	3
Number of Power adaptors	1	1	1
Number of phone line cords	1	1	1
User guide and Warranty card	1	1	1
Handset Rechargeable AAA Ni-MH Batteries (1.2V 650mAh)	2	4	6
USB cable	1	1	1
CD ROM	1	1	1

If any of these items are missing, please contact the retailer were you purchased the product from.

You may expand your IP800 by adding more handsets (IP850HS). These may be purchased separately from the retailer were you purchased the product from, or direct from Oricom (Australia). The IP800 can accommodate a total of 4 cordless handsets.

2   About your phone

Your handset

Menu & OK Key
Use to enter menus.
Use to select menu.
Use to confirm an operation.

Redial, Mute & Back Key
Use to switch between call details.
Use to enter dial list.
Use to redial last dialled number.
Use to mute/unmute a call.
Use to delete text and digits.

Talk & Recall Key
Use to make and receive calls.
Use to send Recall signal.
Use to pick up or make second incoming calls on SKYPE.

Off & Exit Key
Use to end a call.
Use to exit menus.
Use to turn the handset on/off.

CID & Scroll up Key
Use to enter call list.
Use to scroll up items.
Use to increase ringer and receiver volume.

Phonebook & Scroll down Key
Use to access phonebook.
Use to scroll down items.
Use to reduce ringer and receiver volume.

Star & Key lock Key
Use to lock the keypad.

Pound, Pause Key & Mute Key
Use to enter a pause.
Use to turn the ringer on/off.

Speaker Key
Use to turn the speaker on/off.

Intercom and Conference Key
Use to make intercom calls.
Use to set up 3-way conference.

SKYPE Key
Use to launch SKYPE contact list.
Use to make SKYPEOUT calls.

Keypad Backlit
On while paging the handset.
On during an incoming call.

Your Base

Paging Key
Use to page the handset.
Use to register a handset.

LED 1
Blinks slowly while paging the handset.
Blinks quickly during registration mode.

LED 2
On when the USB cable is connected to the PC and the base is powered.
Recall when there is data communication with USB.

Icons on your handset display

Ψ	Base/Handset link	▯	CID/New missed call
(	PSTN call in progress	✉	Message Waiting Indicator
▥	Battery full; 2/3 full; 1/3 full; Empty, please charge.	Ⓢ	SKYPE call in progress
◁	Loudspeaker on	▶	Digits/characters on the right
⏰	Alarm clock on	▲	Up
✗	Ringer off	▼	Down
OK	OK/Confirmation of selection	BACK	Back/Erase digit on the left

Explore the menus

Your phone offers a variety of functions and features that are grouped in the menus.

MAIN MENU

SKYPE
Contacts
User Status
Voicemail
Credits

Phonebook
Private
View
Add
Edit
Quick Dial
To Shared
Delete
Delete All
Status

Shared
View
Add
Edit
To Private
Delete
Delete All
Status

Clock/Alarm
Set Clock
Set Alarm
Alarm Tone

Personal Set
Handset Tone
Handset Name
Contrast
Auto Answer
Backlit

Advanced Set
Recall Time
Pause
PABX
Baby Call
VMWI
Registration
Base Select
Delete HS
Change PIN
Reset

CALL RECORDS MENU

Missed
To Private
To Shared
Delete
Delete All

Received
To Private
To Shared
Delete
Delete All

Dialled
To Private
To Shared
Delete
Delete All

In menu mode, press **Off/Exit** anytime or place your phone in the charger for charging to exit the menu and return to standby. Any unconfirmed changes will not be saved.

3   Setting up your phone

Setting up the handset(s) and the base

1. Connect the included power adapter to the power port of the base station. Then plug the power adapter into the electrical outlet.
2. Connect the USB plug directly to your PC's USB slot.
3. Connect the telephone line cord to the phone socket on the back of the base unit and to the wall phone socket.
4. Each handset comes with a charger and a charger adapter. Connect the charger adapter to the electrical outlet.
5. Insert the 2 rechargeable Ni-MH AAA batteries (included), observing the correct polaritiy, into the battery compartment in each handset supplied.
6. Slide the battery door firmly into place.
7. Place the handset on the charger and let the batteries continuously charge for 14 hours before using. The handset may get warm during the initial charge. This is normal.
8. Please note that handset may not turn ON for up to 15 minutes if the batteries are low.

CHARGING THE HANDSET

An empty battery icon ⬚ indicates the batteries need recharging. Place the handset on the charger to recharge the batteries. A handset reaching a very low battery voltage level will go into sleep mode.

TIP! It is good practice to put the handset on the base unit to charge when it is not in use or every evening to ensure the handset is always fully charged.

SWITCH ON/OFF YOUR HANDSET

To switch off your phone, press and hold **Off/Exit** while the phone is on.
To switch on the power of your phone, press and hold **Off/Exit** or return the handset to the charger; the handset should be automatically turned on.

Setting up your PC

SYSTEM REQUIREMENT

In order to use the phone, your computer should meet the following requirements:

- PC running Windows 2000 or XP
- 400 MHz processor
- 128 MB RAM
- Free USB slot on the PC
- Internet Connection (Broadband recommended)

Setting up your phone

To ensure your phone working properly with your PC without disturbing your daily PC application, please follow the instruction in the following order.

Step 1: Getting your PC ready.

Before making your first SKYPE call, you have to install SKYPE and the USB driver provided in the enclosed CD to your PC.

1. Insert the installation CD into the PC's CD ROM (or DVDROM) drive.
2. The installation program will start automatically.
3. Follow the instructions on the screen.
4. Click on **QUIT** when finished installation.
5. Remove the installation CD from the PC's CD ROM (or DVDROM) drive.

TIP: If the installation does not start automatically: -   Click on Windows **START** and then select **Run**. -   Enter **Explorer** and navigate to the CD ROM (or DVDROM) drive. -   Double-Click on **SetupWizard.exe**

> **Note:**
> - If your operating system is Windows 2000, you need to restart your PC to complete the setup.
> - The USB driver should start automatically if this option is checked during installation.

Step 2: Adjust your audio system

In order to make sure your original audio setting is not affected, please follow the steps below:

For Windows 2000 user,

1. With the base powered up and USB plug inserted into the USB slot on your PC, click the **Start** button and select CONTROL PANEL.
2. Click on *Sound and Multimedia.*
3. Select audio Tab from *Sound and Multimedia Properties.*
4. Check if your current speaker is selected in both *Sound Playback/Sound Recording* pull down box.
5. Check *Use only preferred devices* checkbox.
6. Press **APPLY** or **OK** to save your settings.

For Windows XP user,

1. With the base powered up and the USB plug inserted into the USB slot on your PC, click the **Start** button and select CONTROL PANEL.
2. Click on *Sound and Audio devices.*
3. Select audio Tab from *Sound and Audio Devices.*
4. Check if your current speaker is selected in both *Sound Playback/Sound Recording* pull down box.
5. Check *Use only default devices* checkbox.
6. Press **APPLY** or **OK** to save your settings.

Step 3: Connect your phone to the PC

1. Make sure the USB base plug is inserted to your computer's USB slot.

2. Start SKYPE and login to your SKYPE account if you have not already done so.

3. Start the USB driver by double clicking on the shortcut icon created on your desktop if it is not already started.

4. If this is the first time you starts the USB driver, you will be asked to authorize the USB driver to access your SKYPE (see picture below). Simply select **Allow this program to use SKYPE** and press **OK**.
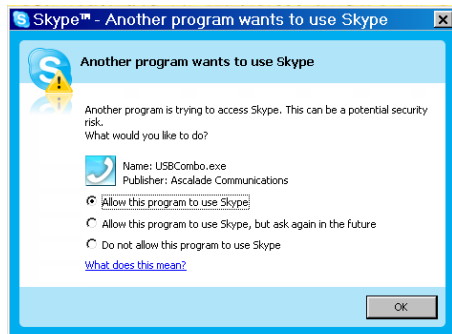
5. Once both SKYPE and the base are detected, your phone is ready for use.   Your current SKYPE online status should be shown on the phone's display.

> **About the USB Driver**
> Once the USB driver is installed on your PC, it should auto start when you start the PC; a tray icon will be shown when the USB driver is loaded. Double click on the tray icon will return the ABOUT page of the USB driver, where the current status will be shown. If there are problems with the connection, an error message regarding the problem will be displayed; otherwise CONNECTED will be shown. You do not have to restart the USB driver unless it was exited. To exit the USB driver, right click on the tray icon and select EXIT.

Adjusting the speaker volume on your PC

The speaker volume setting might affect the sound quality of your phone.

Please follow the steps below to adjust your speaker volume.
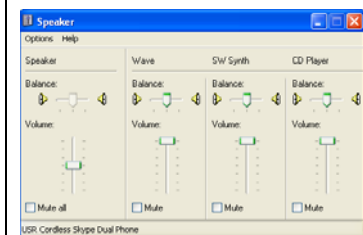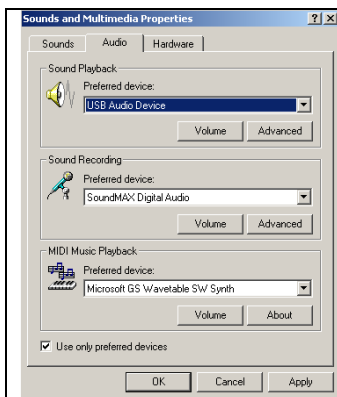
For Windows XP user,

1. Click on the Windows **START** and then select **Control Panel**.
2. Click on **Sounds, Speech, and Audio Devices**, and then click on **Sound and Audio Devices**.
3. Click on the **Audio** tab. From *Sound Playback* pull down box, select *USB Audio Device*.
4. Click on the **Apply** key at the bottom; then click on the **Volume** key.
5. Adjust the volume using the slider. Close the slider window when finished.
6. Return to the *Sound Playback* pull down box, select your original sound device and click **OK** to save and exit.

For Windows 2000 user,

1. Click on the Windows **START** and then select **Settings > Control Panel**.
2. Double click on **Sounds and Multimedia**.
3. Click on the **Audio** tab. From *Sound Playback* pull down box, select *USB Audio Device*
4. Click on the **Apply** key at the bottom; then click on the **Volume** key.
5. Adjust the volume using the slider. Close the window when finished.
6. Return to *Sound Playback* pull down box; select your original sound device and click **OK** to save and exit.

Configuring your SKYPE Phone

For phones with single country and language setting, you can skip this section.

For phones with supporting multiple countries,
After powering up the phone, your phone welcomes you with an animated screen displaying and a welcome message.

1. When the handset has established a link with the base, press any key on the handset.
2. Select the desired country and press the **OK**.

> **Note:** If you bought your product in any of the above countries but want to use it in another one, you can select the country in the menu to activate the right country settings. Nevertheless, you have to change the telephone line cord and adapter according to the country in which you want to use it.

Registering your handset

You will need to register your handset if it shows UNREGISTERED in the display after you followed the configuration steps above or if you wish to de-registered from its original base and register the handset to a different base unit.

To register your handset:

1. Press **MENU**.
2. Select ADVANCED SET and press **OK**. If your handset's current status is UNREGISTERED, you will be taken directly to the next step.
3. Select REGISTRATION and press **OK**.
4. Before you enter the PIN, press and hold PAGING key on the base for 4 seconds. The base is now in the registration mode and both LEDs on the base will be blinking. (If the base is full and cannot take on any more handset, you will not be able to register. See Section 9 Deleting a handset – to delete a currently registered handset.)
5. Enter the PIN on the handset and press **OK**.

During the registration period, you will see BASE SEARCH on the handset.

You will hear a confirmation tone if the registration is successful. The handset label, the handset number, and the clock will be displayed. The status icon will be shown as well if PC is setup properly and connected with the base. If the registration is not successful, the previously unregistered handset will display UNREGISTERED again. If the handset is previously registered to another base, the handset will connect back to its original base. Follow the procedure above and try again.

Set your handset's clock

Once the base is powered up and connected to the PC and the USB driver is running, your handset will obtain the current time from the PC.

However, you can still adjust the clock manually.

To adjust your clock:

1. Press **MENU** during standby.
2. Press **Up** or **Down** to select CLOCK/ALARM, and then press **OK**.
3. Press **Up** or **Down** to select SET CLOCK, and then press **OK**.
4. Use numeric keys to enter the time for the clock in 24 hours format.
5. Press **OK** to confirm.

4   Making Calls

General Information
Before any call is made, please note the following.

Emergency Calls
SKYPE does not support emergency call; all emergency calls will be routed via the normal landline.

Out of range warning
If you move too far away from the base unit during a call, your phone will sound an alert tone, and ⅄ will flash. You need to move closer to the base unit or your call will be disconnected.
If the handset cannot find the base within 30 minutes, it will automatically turn itself off and you will have to manually turn it on again when back in range of the base.

Low battery warning
If your phone is almost out of battery power during a call, it will sound an alert tone. Place your phone on the charger to charging as soon as possible.

Call timer
The call timer shows the duration of your current call on display. It is shown in minutes and seconds (MM-SS) in the first hour. After that, it will be shown in hours and minutes (HH-MM).

Call another SKYPE user on your contact list

1. Press **SKYPE**.
2. Press **UP** and **DOWN** to select the SKYPE user you would like to call.
3. Press **TALK** or **SKYPE** to call the selected contact. The selected contact's name will be displayed and called.

Contact List
The contact list shows the SKYPE contact list of the user who is currently login to SKYPE on the PC. The icon on the left of each entry shows the online status of the contact.

Changing user status
You can also change your online status on the handset. Refer to section 7 for instruction on how to change online status.

Search by letter
Using the keypad, enter the first letter of the name you wish to find. For example, to find "Sam", press **7** four times, the first contact begins with the letter S will be selected.

View contact's SKYPE ID
The full name of the contacts on the contact list will be shown. If you want to view the contact's SKYPE ID, press **MENU** when the contact is selected. If a SKYPEOUT entry is selected, the number of the entry will be shown.

Calling a landline number with SKYPEOUT

1. Press **SKYPE**.
2. Press **UP** and **DOWN** to select the SKYPEOUT number to call.
3. Press **TALK** or **SKYPE** to call the selected contact. The selected number will be displayed and called.

Or,

1. Enter the number to call
2. Press **SKYPE** to call the dialled number.

SKYPEOUT
In order to make SKYPEOUT calls, you need to purchase SKYPEOUT credits; please go to
http://www.skype.com/store/buy/skypeout.html for further details.
When making SKYPEOUT calls, it is necessary to dial the IDD prefix 0011 when dialing from Australia and 00 when dialing from New Zealand or the plus + symbol as a prefix of the phone number you are calling.
For example, when making calls within Australia: 0011-8-25125800.

Entering a +
Simply press and hold the 0 key for 1 second during standby.

Deleting digits
Press **BACK** to delete an incorrect digit. Press and hold **BACK** for two seconds or **EXIT** to return to standby mode.

Entering a pause
Press and hold **#** where you want to enter a pause.

Calling a number via the landline

1. Enter the number you want to call. The number will appear on the display. You can enter up to 20 digits.
2. Press **Talk** to dial the number.

Or,

1. Press **Talk** to obtain the line; a dial tone should be heard if the landline is not in use.
2. Enter the number to dial.

Redialling

Your phone records the last 10 numbers/contacts you have called. The first 20 digits/characters of each number/contact are stored.

To redial one of the last 10 dialled number/contact,

1. Press the **REDIAL** key. The most recently dialled number appears.
2. Press the **UP/DOWN** key to choose the number you want to dial.
3. Press the **TALK** key.

Note: BACK ▶ turns on when the number is phonebook record with a name and number. Press **OK** to toggle the name and number.

Off-hook redialling

With off-hook redialling, you can redial the last number dialled.
1. Press the **TALK** key.
2. Press the **REDIAL** key. The most recently dialled number will appear and dialled.

Phonebook dialing

You can dial a number stored in the phonebook.
1. Press the **PHONEBOOK** key to enter phonebook.
2. Press the **UP/DOWN** key to search for the record that you would like to dial or you can use the number keys to jump directly to the record starting with the corresponding letters of that key.
3. Press the **TALK** key.

Note: If the number is more than 12 digits, press the ▶ key to view off screen digits, and press the BACK key to view the first 12 digits again.

Quick dialing

You can assign frequently dialled number from the phonebook to keys on the handset. Once assigned, press and hold the key on the handset during standby will dial the stored number. The number will be dialled using your landline.

For information on how to set quick dial numbers, refer to Section 5 - *Assign a quick dial key*.

3- Way SKYPE conferencing

You can start a 3-way SKYPE conference call.

1. Call the first SKYPE party.
2. After the first party answers the call, press **TALK** to seize the line and make a SKYPE call to the second party.
3. When the second party answered the call, press and hold the **CONFERENCE** key to join the two parties.

Ending a call

1. Press **Off/Exit** or place the phone on the charger will end the call and return the phone to standby.

Answering a call

When you receive a call,

if the incoming call is from the SKYPE line, the SKYPE melody will ring and will Recall in the display.

if the incoming call is from the landline, the landline melody will ring and will Recall in the display.

1. Press **Talk** to answer the call.

Caller id
If the incoming call is a SKYPE call, the caller's full name or SKYPE name will be shown on the display.
If the incoming call is a PSTN call, you have to subscribe to the Caller ID service from your local service provider to use this feature.

Turning off the ringer
Press and hold the # key when the phone is in standby to turn off the ringer for all the calls. This appears when the ringer is turned off. (Press and hold # again to turn on the ringer.)

Recall/FLASH

While on a call, you can use the flash function to make a second outgoing call or receive a second incoming call.

Second Calls
If you are using SKYPE, you will be able to make or receive second calls without extra charges. However if you are using landline, you have to subscribe to the call waiting service from your local service provider to use this feature.

Second outgoing call
You can only make second outgoing call via the line your current call is on. If you are currently on SKYPE call, you can make a second call to a contact on your SKYPE list or a SKYPEOUT call; if you are currently on landline call, you can make a second call to another landline number.

Second incoming call from the other line
You will be able to receive second incoming call from the other line (i.e. receive a landline call while on a SKYPE call). A special call waiting tone will be heard and the caller ID will be shown on the display.
To pick up the call on the other line, press **Off/Exit** to end the current call and press **TALK** again.

To make a second outgoing call while on a SKYPE call,

1. While on the first call, press **RECALL.** A dial tone should be heard; the first call will be put on hold.
2. To call a SKYPE contact, press **SKYPE** to obtain the contact list; select the contact to call and press **RECALL**.
3. To make a SKYPEOUT call, enter the number to call.
4. To return to the first call or to toggle between calls, press **RECALL.**

To make a second outgoing call while on a landline call,

1. While on the first call, press **RECALL.** A dial tone should be heard; the first call will be put on hold.
2. Enter the number to call
3. To toggle between the two landline calls, press **RECALL.**

To receive a second incoming call,

1. When there is a second incoming call, a call-waiting alert will be heard; if the second incoming call is from the other line, a special call-waiting alert will be heard.
2. If the second incoming call is from the other line, press **OFF** to terminate the current call first.
3. Press **RECALL listen for dial tone then Press 2** to pick up the second call.
4. Press **RECALL listen for dial tone then Press 2** again to return to the first call, or to toggle between the two calls if both calls are on the same line.

Note: call waiting is a provide by your network service provider and needs to be activated to operate. These instructions may vary depending on your service provider.

Chain Dialing

You can dial out numbers from the phonebook even after you have seized the phone line. And there is no limit to the number of times chain dialing is accessed.

1. Press and hold the **PHONEBOOK** key for 2 seconds.
2. Press the **UP** or **DOWN** key to scroll through the phonebook records or you can use the number keys to jump directly to the record starting with the corresponding letters of that key.

> **Note:** If you decide to quit using chain dialing, simply press and key to exit.

3.   Press the **OK** key.

Hands free calls

Hands free function provides the convenience of talking to the caller without having to hold the handset. You can communicate by using a headset or the speaker/microphone of the phone. Hands free also allows others in the room to be involved in the conversation if you are not using the headset.

If you want to use the headset (not supplied),

1.   Plug he headset to the headset jack at the side of your phone. You can hear the caller from the earpiece of the headset, and you can speak via the headset's microphone. The headset needs to have a 2.5mm plug to be used.

2.   Unplug the headset when you wish to switch back to normal use.

If you want to use the phone's speaker, during a call,

1.   Press the **SPEAKER** key.

You can hear the caller over the loudspeaker and you can speak via the microphone. ▮]͡ will appear on the display.

2.   Repeat step 1 to switch off the speaker.

Adjusting the volume of the caller's voice

You can increase or decrease the volume of a caller's voice during a call. There are 5 volume levels for selection.

To adjust the volume, during a call:

1.   While the phone is off hook (i.e. dial tone is heard), press **UP** or **DOWN**. The display shows the current volume level. Press **UP** or **DOWN** again to adjust the volume.

> ***Still can't find the most comfortable level?***
> Besides adjusting the volume on the handset, you might also need to adjust the volume on your PC in order to set the speaker to the most comfortable volume.
> Please refer to section 2 – *Adjusting the speaker volume on your PC* for information on how to adjust the volume on the PC.

Speak to someone privately when you are on a call

During a call, if you wish to speak to someone privately without having the caller hear your conversation,

1.   Press **MUTE**; the caller cannot hear you, but you can hear the caller.
2.   Press **MUTE** again to communicate with your caller again.

5   Using your phonebook

You can use your phonebook to manage your phone entries. Your phone has a private phonebook and a shared phonebook. The information in your private phonebook is stored in your handset; therefore, if you have more than one handset, each handset has its own phonebook.

The information in your shared phonebook is stored in the base unit; therefore, the information can be shared by all the handsets. Your phone must have a link with the base unit in order to use the shared phonebook.

Your private phonebook can store 50 records, and your shared phonebook can store 10 records. Each record can store a name with up to 10 characters and a number with up to 20 digits.

Viewing the phonebook records

1. Press **PHONEBOOK.**
2. Press **UP** or **DOWN** to select the phonebook you wish to open, PRIVATE or SHARED. Press **OK** to confirm.
3. Press **UP** or **DOWN** to view the previous/next record.

To store a name and number

Each record can store a name up to 10 characters and a number up to 20 digits.

To add an entry to your phonebook,
1. Press **MENU**, select PHONEBOOK and press **OK.**
2. Select the phonebook to open, PRIVATE or SHARED and press **OK**.
3. Press **UP** or **DOWN** to select ADD, and then press **OK**.

Storing Entries
Please note that contacts on the SKYPE contact list cannot be stored to the phonebook (both shared and private).

Memory full
If your phonebook is full, FULL is displayed. You have to delete some records before entering new ones.

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4. Enter the name for the record. A name must be entered and it must be unique. Press **OK** to continue.
5. Enter the number for the record. You must enter a number.

Entering a pause
Press and hold **#** where you want to enter a pause.

Entering a +
Press and hold 0 where you want to enter a +.

Duplicate name
If you entered an identical name for two different records in your phonebook, DUPLICATE REPLACE? will display. Press **OK** to replace the existing record with the new entry or press **BACK** to return to the previous display and make changes to the name.

Managing your numbers

You can edit, copy, assign quick dialing, delete records, delete all records, and check memory status while browsing your phonebook.

EDIT YOUR ENTRIES

1. Press **MENU**; select PHONEBOOK and press **OK**.
2. Press **UP** or **DOWN** to select the phonebook you want to open, PRIVATE or SHARED; press **OK** to continue.
3. Press **UP** or **DOWN** to select EDIT, and then press **OK**.
4. Press **UP** or **DOWN** to scroll to the entries you wish to edit or search by letter, then press **OK**.
5. Edit the name and number using the keypad. Press **BACK** to erase a character or digit.
6. Press **OK** to save your changes.

COPY YOUR ENTRIES

Information of the entries can be shared by copying the entries from the private phonebook to the shared phonebook and vice versa.

1. Press **MENU**; select PHONEBOOK and press **OK**.
2. Press **UP** or **DOWN** to select the phonebook you want to open, PRIVATE or SHARED; press **OK** to continue.
3. Press **UP** or **DOWN** to select TO SHARED or TO PRIVATE, and then press **OK**.
4. Press **UP** or **DOWN** to scroll to or search by letter the entries you wish to copy to the other phonebook, then press **OK**.
5. Press **OK** to save your changes.

LANDLINE QUICK DIAL TO ENTRIES IN YOUR PRIVATE PHONEBOOK

This feature allows you to dial to the entries in your private phonebook by pressing and holding a quick dial key that you have assigned. You can assign 9 quick dial keys (keys 1-9).

> **NOTE:** Contacts on the contact list cannot be assigned to quick dial keys.

ASSIGN A QUICK DIAL KEY

1. Press **MENU**; select PHONEBOOK and press **OK**.
2. Press **UP** or **DOWN** to select the PRIVATE phonebook; press **OK** to continue.
3. Press **UP** or **DOWN** to select QUICK DIAL, and then press **OK**.
4. Press **UP** or **DOWN** to select the key to assign a number to; then press **OK**.
5. Press **UP** or **DOWN** to select the record to assign to the key selected in the previous step; then press **OK** to save your changes.

CHANGE A QUICK DIAL KEY

1. Press **MENU**; select PHONEBOOK and press **OK**.
2. Press **UP** or **DOWN** to select the PRIVATE phonebook, and then press **OK**.
3. Press **UP** or **DOWN** to select QUICK DIAL, and then press **OK**. The first quick dial key is displayed.
4. Press **OK**. Press **UP** or **DOWN** to select EDIT. Press **OK**.
5. Press **UP** or **DOWN** to select a new entry for the selected key. Press **OK** when the entry is selected.

DELETE A QUICK DIAL KEY

1. Press **MENU**; select PHONEBOOK and press **OK**.
2. Press **UP** or **DOWN** to select the PRIVATE phonebook, and then press **OK**.
3. Press **UP** or **DOWN** to select QUICK DIAL, and then press **OK**. The first quick dial key is displayed.
4. Press **UP** or **DOWN** to scroll to the quick dial key you wish to delete.
5. Press **OK**. Press **UP** or **DOWN** to select DELETE. Press **OK**.
6. CONFIRM? is displayed. Press **OK** to confirm.

DELETE AN ENTRY FROM YOUR PHONEBOOK

1. Press **MENU**; select PHONEBOOK and press **OK**.
2. Press **UP** or **DOWN** to select the phonebook you want to open, PRIVATE or SHARED; press **OK** to continue.
3. Press **UP** or **DOWN** to select DELETE, and then press **OK**.
4. Press **UP** or **DOWN** to select the record to delete; then press **OK**.
5. Press **OK** to confirm your change.

DELETE ALL ENTRIES IN YOUR PHONEBOOK

1. Press **MENU**; select PHONEBOOK and press **OK**.
2. Press **UP** or **DOWN** to select the phonebook you want to open, PRIVATE or SHARED; press **OK** to continue.
3. Press **UP** or **DOWN** to select DELETE ALL, and then press **OK**.
4. CONFIRM? is displayed. Press **OK** to confirm.

How much space is still available in my phonebook?

Your phone keeps track of how many memory slots you have used and how many are still available in your phonebook.

1. Press **MENU**; select PHONEBOOK and press **OK**.
2. Press **UP** or **DOWN** to select the phonebook you want to open, PRIVATE or SHARED. Press **OK**.
3. Press **UP** or **DOWN** to select STATUS. Press **OK** to view the status. Press **OK** when finished.

USING SKYPE QUICK DIAL

The Skype Speed Dial feature allows you to call a contact on your contact list by entering the speed dial number you assigned to the contact on Skype.

TO ASSIGN A SPEED DIAL NUMBER

1. From your PC Skype contact list, select the contact you want to assign a speed dial number and right click to pull up the menu. Select "Set speed-dial".
2. A message box will be shown to allow you to enter a speed dial number. Choose a number between 1 and 99 and press OK.

TO CALL A CONTACT USING SPEED DIAL NUMBER

1. From your handset, enter #, then the speed dial number you would like to call.
2. Press the SKYPE key. The contact with the speed dial number entered will be called.

NOTE: You can omit # key when entering the speed dial number and a Skype call will still be made. However, for certain countries, if the speed dial number matches an emergency number, an emergency call will be made instead of a Skype call. It is always a good practice to enter the # key before entering the speed dial number.

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6   Call Records

Finding out who called you (Call List)

Your phone keeps a record each time you make, receive or miss a call. You can access a list of the last 15 calls that you have missed and the last 5 calls you have received. Each record stores a name up to 12 characters and a number/contact up to 32 alphanumeric characters.

If you have subscribed to caller ID service from your local Telephone service provider, both landline and SKYPE calls will be automatically stored; otherwise only SKYPE calls will be stored.

If you have more than one handset, each handset has its own call list.

Order of display
If the caller's name is available, the first 12 characters will be displayed with the date and time the call received. If the name is not available, the first 12 alphanumeric characters of the caller's number will be displayed with the date and time.

Matching your phonebook record
If the caller's number matches a phone number stored in the phonebook, that phonebook name will be displayed instead of the CID name.

CHECK YOUR CALL RECORDS

1. Press the **CID** key. Press **UP** or **DOWN** to select MISSED or RECEIVED call list. Then press **OK**.
2. Press **UP** or **DOWN** to browse the call records.
3. Press ▶ to view the number.

While viewing the call records…..
If the record is a SKYPE call records (i.e. it is a missed/received SKYPE/SKYPEOUT call), an icon Ⓢ will be shown.
If the record is a new record, a * will be shown.

CALLING BACK FROM A CALL RECORD

When you are viewing a call record, you can return the call by pressing the **TALK** key. If the call comes in from the landline line, the return call will be made using the landline line; if the call comes in from SKYPE, SKYPE call will be made.

SAVING THE CALL RECORDS TO YOUR PHONEBOOK

To save the phone number of your family, friends, and colleagues, you can save the call records to your phonebook if you do not already have their contact information.

While you are viewing the call record that you would like to save,

1. Press **MENU**.
2. To save it to your private phonebook, select TO PRIVATE; to save it to your shared phonebook, select TO SHARED. Press **OK**.
3. Enter a name for this entry; press **OK** when finished.
4. Edit the number if necessary; press **OK**.
5. Your record will be saved in the selected phonebook.

Note: SKYPE contacts or SKYPEOUT numbers cannot be saved to the phonebook.

Note: The call record is now saved into the phonebook. The call record is still in your call list but it will show the new name entered.

DELETE A CALL RECORDS ENTRY

You can delete each individual call records one at a time. To delete a record:

1. While viewing the call record, press **MENU**.
2. Press **UP** or **DOWN** to select DELETE.
3. Press **OK**.
4. CONFIRM? is displayed. Press **OK** to confirm.

DELETE ALL CALL RECORDS

You can delete all the call records lists at once. To delete all call records list:

1. While viewing the call record, press **MENU**.
2. Press **UP** or **DOWN** to select DELETE ALL. Press **OK**.
3. CONFIRM? is displayed. Press **OK** to confirm.

Finding out who you have called (Dialled List)

You phone stores the last 10 numbers/contacts you have dialled, up to 32 alphanumeric characters each. If you have more than one handset, each handset has its own dial list.

CHECKING YOUR DIALED RECORDS

1. Press the **REDIAL** key, the last number/contact dialled is displayed.
2. Press the **UP/DOWN** key to scroll through the last 10 dialled numbers.

SAVING THE DIAL RECORDS TO YOUR PHONEBOOK

While you are viewing a dial record that you would like to save.

1. Press **MENU**.
2. To save the record to the private phonebook, select TO PRIVATE; to save the record to the shared phonebook, select TO SHARED. Press **OK**.
3. Enter a name for this record. Press **OK.**
4. Edit the number if necessary. Press **OK** to save.

> **Matching your phonebook record**
> If a dialed number matches a phone number stored in the phonebook, that phonebook name will be displayed instead of the dialed number.

> **Note:** The record is now saved into the phonebook. The dial record is still in your dial list but it will show the new name entered.

DELETING A DIAL RECORD

While you are viewing a dial record that you would like to delete,

1. Press the **MENU** key.
2. Select DELETE and press the **OK** key.
3. Press the **OK** key to confirm.

DELETING THE ENTIRE DIAL LIST

Instead of deleting the records one by one, you have this option to delete the entire dial list.

While you are viewing any dial record,

1. Press the **MENU** key.
2. Select DELETE ALL and press the **OK** key.
3. Press the **OK** key to confirm.

7 SKYPE Features

Your phone has other SKYPE features.

Changing your online status

You can change you current SKYPE status on the handset. To change your online status:

1. Press **MENU.**
2. Select SKYPE and press **OK**.
3. Select USER STATUS and press **OK**.
4. Select the status to change into and press **OK** to save the status.

SKYPE Status icons
SKYPE status icons are used on the handset to represent different online status as well as each contact's online status on the SKYPE contact list. Please refer to the following table for the description of each status.

	Online / SKYPE ME
	Offline
	Away
	Not Available
	Not Disturb
	SKYPEOUT entry

Voicemail

Your phone allows you to access your SKYPE voicemail box with just a few presses.

SKYPEVOICEMAIL
To get a voicemail account, please go to http://www.skype.com/products/skypevoicemail/ for further details.

You have new Voicemail
When there are new voicemails waiting for you, the ☑ will appear on the top line of the display during standby. The ☑ icon will be gone when there is no more new message in your voicemail box.

RETRIEVING VOICEMAIL

1. Press **MENU**.
2. Press **Up** or **Down** to select SKYPE. Press **OK**.
3. Press **Up** or **Down** to select VOICEMAIL. Press **OK**.
4. Press **Up** or **Down** to select the voicemail to listen to. Press **MENU**.
5. Press **UP** or **DOWN** and select PLAY to play the message.

Which messages are new messages?
While you are browsing the voicemail list, an asterisk (*) is used on the second line to indicate that the voicemail is new.

DELETING VOICEMAIL

1. Press **MENU**.
2. Press **Up** or **Down** to select SKYPE. Press **OK**.
3. Press **Up** or **Down** to select VOICEMAIL. Press **OK**.
4. Press **Up** or **Down** to select the voicemail to delete. Press **MENU.**
5. Press **Up** or **Down** again to select DELETE, press **OK** to confirm.

Check your SKYPE credits

You can also check your SKYPEOUT account credits before you make a SKYPEOUT call.

To check your SKYPEOUT credits,
1. Press **MENU.**
2. Press **UP** or **DOWN** to select SKYPE. Press **OK**.
3. Press **UP** or **DOWN** to select CREDITS. Press **OK**. The current amount available for SKYPEOUT will be shown in EUR.
4. Press **OK** when finish.

8   Personalizing your phone

Your phone comes with a selection of settings that you can change to personalize the phone the way you like it to work.

Personalizing your phone will be done in the various menu items. At any time you can press the **BACK** key to exit the current menu or cancel the confirmation. If you press the **EXIT** key, the phone will simply abort all programming and return to standby.

Personalizing your phone's display

GIVE YOUR PHONE A NAME

You can give your phone a different name. If you have more than one handset, you can give each handset its own name.

The handset name can be up to 10 characters long and it can be composed of A-Z, 0-9, and space.

1. Press the **MENU** key.
2. Select PERSONAL SET and press the **OK** key.
3. Select HANDSET NAME and press the **OK** key. The current handset name is displayed.
4. Edit the handset name.
5. Press the **OK** key to confirm.

ADJUSTING THE CONTRAST

The display contrast can be adjusted via the handset's menu.

1. Press the **MENU** key.
2. Select PERSONAL SET and press the **OK** key.
3. Select CONTRAST and press the **OK** key. The current CONTRAST level is displayed.
4. Press UP or DOWN to adjust the display to the desire contrast level.
5. Press the **OK** key to confirm.

AUTO ANSWER

Auto answer gives you the convenience of answering a call by just picking up the phone from the charger. You don't need to press the **TALK** key.

1. Press the **MENU** key.
2. Select PERSONAL SET and press the **OK** key.
3. Select AUTO ANSWER and press the **OK** key. The current setting is displayed.
4. Select ON or OFF.
5. Press the **OK** key to confirm.

TURNING THE BACKLIT ON/OFF

The display will be lit when the phone is being used.

1. Press the **MENU** key.
2. Select PERSONAL SET and press the **OK** key.
3. Select BACKLIT and press the **OK** key. The current BACKLIT is displayed.
4. Select ON or OFF.
5. Press the **OK** key to confirm.

Personalizing your sounds

You can assign different ringing melodies for each handset at different volume levels.
You can select a different ringtone for SKYPE, landline and intercom calls.

SELECTING YOUR HANDSET'S RINGING MELODY

1. Press the **MENU** key.
2. Select PERSONAL SET and press the **OK** key.
3. Select HANDSET TONE and press the **OK** key.
4. Select the line to select ringtone for and press **OK** key.
5. Select the desired ringtone.
6. Press the **OK** key to confirm.

SELECTING YOUR HANDSET'S RINGING VOLUME

1. Press the **MENU** key.
2. Select PERSONAL SET and press the **OK** key.
3. Select HANDSET TONE and press the **OK** key.
4. Select VOLUME and press **OK** key.
5. Press **UP** or **DOWN** to select the volume level.
6. Press the **OK** key to confirm.

Turning off your handset's ringer
Press and hold the ✗ key to turn off the ringer. ✗ appears to indicate that the ringer is turned off. Ringer does not emit any sound to indicate an incoming call.

TURING THE KEY BEEP ON/OFF

1. Press the **MENU** key.
2. Select PERSONAL SET and press the **OK** key.
3. Select HANDSET TONE and press the **OK** key.
4. Select KEYBEEP and press **OK** key. The current setting is displayed.
5. Select ON or OFF.
6. Press the **OK** key to confirm.

9   Extra Features

Setting the time

The time is displayed during standby mode

SETTING YOUR HANDSET'S TIME

1.   Press the **MENU** key.
2.   Select CLOCK/ALARM and press the **OK** key.
3.   Select SET CLOCK and press the **OK** key. The current setting is displayed.
4.   Edit the time using the digit keys.
5.   Press the **OK** key to confirm.

Setting the alarm clock

You can set the alarm time and personalize the alarm tone.

SETTING YOUR ALARM TIME

1.   Press the **MENU** key.
2.   Select CLOCK/ALARM and press the **OK** key.
3.   Select SET ALARM and press the **OK** key. The current setting is displayed.
4.   Select **ON** or **OFF** and press the **OK** key. If you selected ON, continue to step 5.
5.   Enter the alarm time using the digit keys.
6.   Press the **OK** key to confirm.

> **When the alarm clock goes off,**
> The handset will ring for 1 minute. Press the **OFF** key to turn off the alarm clock.

SELECTING YOUR ALARM CLOCK'S RINGING MELODY

1.   Press the **MENU** key.
2.   Select CLOCK/ALARM and press the **OK** key.
3.   Select ALARM TONE and press the **OK** key.
4.   Select MELODY and press the **OK** key. The current setting is displayed.
5.   Select the desired melody.
6.   Press the **OK** key to confirm.

SETTING YOUR ALARM VOLUME

1.   Press the **MENU** key.
2.   Select CLOCK/ALARM and press the **OK** key.
3.   Select ALARM TONE and press the **OK** key.
4.   Select VOLUME and press the **OK** key. The current setting is displayed.
5.   Select the desired volume level.
6.   Press the **OK** key to confirm.

10   Advanced features

> **Note:** Your handset must have a link with the base unit in order to use any advanced features mentioned in this section.

Recall

Your phone comes with different Recall durations. Check with your local service provider if you are not sure which duration to use.

1. Press the **MENU** key.
2. Select ADVANCED SET and press the **OK** key.
3. Select RECALL TIME and press the **OK** key. The current setting is displayed.
4. Select the desired Recall durations.
5. Press the **OK** key to confirm.

Pause

1. Press the **MENU** key.
2. Select ADVANCED SET and press the **OK** key.
3. Select PAUSE and press the **OK** key. The selected pause duration is displayed.
4. Press UP and DOWN to select the Pause duration.
5. Press the **OK** key to confirm.

PABX

1. Press the **MENU** key.
2. Select ADVANCED SET and press the **OK** key.
3. Select PABX and press the **OK** key. The current PABX number (if available) will display.
4. Enter the PABX number to enable this feature. To disable PABX, clear the number.
5. Press the **OK** key to confirm.

Baby call

Baby call allows you to dial out a programmed number by pressing any key on the handset (except the **OFF** key).

1. Press the **MENU** key.
2. Select ADVANCED SET and press the **OK** key.
3. Select BABY CALL and press the **OK** key. The current setting is displayed.
4. Select ON and press the **OK** key.
5. Enter or edit the number.
6. Press the **OK** key to confirm. BABY CALL is displayed when you return to standby mode.

To turn off baby call,

1. Press the **OFF** key.
2. Select OFF and press the **OK** key.

Visual Message waiting indication (VMWI)

You have to subscribe to a voice message service (eg Telstra Message Bank) from your local service provider to use this feature. When you receive a voice message, will appear on the display. When you retrieve your messages the message will turn off.

You can clear the Voicemail waiting indicator before retrieving all the new voicemail messages. Please note that this will not clear the voicemail message waiting indicator for Skype voicemail messages.

1. Press the **MENU** key.
2. Select ADVANCED SET and press the **OK** key.
3. Select VMWI and press the **OK** key.
4. The prompt "DELETE?" will be shown.
5. Press the **OK** key to confirm.

Registering a new handset

Each base can register up to 4 handsets. Each handset can register up to 4 bases. If you buy an additional cordless handset you need to follow these steps.

1.   Press the **MENU** key.
2.   Select ADVANCED SET and press the **OK** key.
3.   Select REGISTRATION and press the **OK** key.
4.   Before you enter the PIN, press and hold the **PAGING** key on the base for 4 seconds.

> ***The base is full***
> You can register up to 4 handsets to the same base. After registering 4 handsets to the same base, your base is full. If you want to register an additional handset, you have to un-register one of the handset. See *Un-registering a handset* for more detail.

5.   Enter the PIN (The default pin code is 0000) and press the **OK** key.

> ***Successful registration***
> You will hear a confirmation tone if the registration is successful. The handset label, the handset number, and the clock will be displayed.

> ***Unsuccessful registration***
> If the registration is not successful, the handset registers back to its original base unit, or SEARCHING is displayed if it has lost link with its original base, or UNREGISTER is displayed if it is registering for the first time. Follow the procedure and try again.

Selecting a Base

If your handset is registered to more than 1 base, you can select which base the handset will use.

1.   Press the **MENU** key.
2.   Select ADVANCED SET and press the **OK** key.
3.   Select BASE SELECT and press the **OK** key.
4.   Select the base to use and press the **OK** key.

Un-registering a handset

A handset can un-register another handset registered to the same base. It cannot un-register itself.

1.   Press the **MENU** key.
2.   Select ADVANCED SET and press the **OK** key.
3.   Select DELETE HS and press the **OK** key.
4.   Select the handset you would like to un-register and press the **OK** key.
5.   Enter the PIN (The default pin code is 0000).
6.   Press the **OK** to confirm.

Changing PIN

A PIN (personal identification number) code is required to access the registration, delete handset, and reset mode.

The default PIN code is 0000. You can change it to a unique code of your own. A PIN code can be up to 8 digits long.

1.   Press the **MENU** key.
2.   Select ADVANCED SET and press the **OK** key.
3.   Select CHANGE PIN and press the **OK** key.
4.   Enter the current PIN and press the **OK** key.
5.   Enter the new PIN and press the **OK** key.
6.   Repeat the new PIN.
7.   Press the **OK** to confirm.

> ***Unsuccessful change***
> You will hear a reject tone if the new PIN is not repeated correctly. Follow steps 3 to 7 and try again.

Resetting

You can reset the display, sounds, and other settings of your phone. Refer to the section *Default settings*.

1. Press the **MENU** key.
2. Select ADVANCED SET and press the **OK** key.
3. Select RESET and press the **OK** key.
4. Enter the PIN (The default pin code is 0000).
5. Press the **OK** to confirm.

11   Additional features

Keypad lock

Keypad can be locked to prevent accidental key press. When the keypad is locked, you can still answer an incoming call by pressing the **TALK** key. During the call, the keypad is active. When the call is ended, the keypad will be locked again.

LOCKING AND UNLOCKING THE KEYPAD

1. Press and hold **KEY LOCK** during standby. When locked, LOCKED appears on the display.
2. Press and hold **KEY LOCK** again to unlock the keypad.

> **NOTE:** When a call comes in, your keypad becomes active. When you end the call, your keypad will be locked again.

Shortcut for turning handset ringer on/off

You can use this shortcut to turn on/off the handset ringer.

1. Press and hold the **RINGER OFF** key.

> **Note:** 🔕 appears to indicate the ringer is turned off. The handset will not emit any sound for any incoming call.

Message waiting indication

If you have subscribed to the voicemail service from your local service provider and/or from SKYPE, ✉ turns on when you have a new message in either of your mailboxes. After you've listened to all the new messages, ✉ will turn off.

Finding a handset

You can locate the handsets by using this feature.

> **Note:** All handsets registered to the base will produce the paging tone for 30 seconds and the screen displays **PAGING**.
> If an external call comes in, all the handsets will stop paging, and play the external call melody.

> **Stop the paging**
> You can stop the paging by pressing any key on each handset or pressing the **PAGING** key on the base again.

> *Not ringing?*
> A handset will not play the paging melody if it is powered off or in mode other than standby mode; however, all the other handsets will still ring.

12   Using multi-handsets

> **Note:** You need at least 2 handsets to carry out the functions mentioned in this section.

Call someone in the house

You can call someone in the house by using the intercom function on your phone.

To make an intercom call:

1.   Press the **INTERCOM** key and wait for the internal dialing tone.
2.   Select the handset you want to call and press the **OK** key OR press the number of the handset that you want to call.

> **Note:** You will hear a busy tone if the other handset is not available.

If an external call comes in while you are on an intercom call, the caller ID will display if you have subscribed for caller ID service. To answer the external call:

1.   Press the **OFF** key to end the intercom call.
2.   Press the **TALK** key to answer the external call.

To exit intercom:

1.   Press **Off/Exit**.

Call someone in the house while you are talking on the phone

While you are on an outside call, you can put the outside call on hold and make a call (inquiry call) to someone in the house.

To make an inquiry call, during an outside call:

1.   Press the **INTERCOM** key.
2.   Select the handset you want to call and press the **OK** key OR press the number of the handset that you want to call.
3.   Wait for the other handset to answer your call.

> **Note:** After the other handset has answered, you can press the **INTERCOM** key repeatedly to switch between the external call and the intercom call.

> **Note:** If the other handset does not answer, press the **INTERCOM** key again to cancel the attempt and return to the external call.

Transfer your call to another handset

During an external call,
1.   Press the **INTERCOM** key.
2.   Select the handset you want to call and press the **OK** key OR press the number of the handset that you want to call.
3.   Wait for the other handset to answer your call.
4.   When the other handset has answered your call, press the **OFF** key or place the handset on cradle. The external call is transferred.

Make a 3-way conference call

You can invite another handset to join a call with the external line.

During an outside call,
1.   Press the **INTERCOM** key.
2.   Select the handset you want to call and press the **OK** key OR Press the number of the handset that you want to call.
3.   Wait for the other handset to answer your call.
4.   When the other handset answers your call, simply press and hold the **CONFERENCE** key. You are now on a conference call.

> **Note:** Any handset hangs up during a conference call will leave the other handset still connecting with the external call.

13 Appendix

Default Settings

Handset Name*	*Oricom*	Contrast	*Level 2*
Clock	*00:00*	Auto Answer	*Off*
Ringer melody (Telephone)	*Melody 8*	Menu Language	*English*
Ringer melody (SKYPE)	*Melody 5*	Pause duration	*Pause 1*
Ringer melody (Internal)	*Melody 1*	Area code	*Empty*
Ringer volume	*Level 4*	Baby Call	*Off*
Alarm	*Off*	Baby Call number	*Empty*
Alarm ringer melody	*Melody 1*	Base Select	*Auto*
Alarm ringer volume	*Level 3*	MWI indication	*Off*
Key tone	*On*	System PIN	*0000*
Confirm tone	*On*	Keylock	*Off*
Backlit	*On*	Earpiece volume	*Medium*
Recall duration	*Duration 1*		
Dial mode	*Tone*		

*This feature/function will not be set back to default after reset.

Troubleshooting

Problem(s)	Solution(s)
No dial tone when pressing TALK.	- Make sure that the adapter and the phone cord is connected properly. - Check that the batteries are fully charged and installed properly. - This phone does not work during power failure.
Signal icon is flashing.	- Register your handset to a base. - Move closer to the base unit.
The phone does not ring.	- Make sure the adapter and the phone cord are connected properly. - Move the handset closer to the base unit. - Turn on the ringer.
When the handset is placed on the charger, no beep is heard.	- Take the handset off the charger and put it back again. - Clean charging contacts with a clean and dry cloth. - Turn on the handset tone from the PERSONAL SET Menu. - There will be no beep if the handset's power is turned off previously.
The call waiting call cannot be answered	- Check with your local phone company and select the correct recall duration. - End the current call, and press TALK again to pick up the second call.
Battery icon remains empty although the handset has charged for 24 hours.	- Please contact your dealer to purchase new rechargeable battery. - Check to make sure the battery icon is scrolling while being charged.
No symbol on the display.	- Charge battery. - Make sure the batteries are in the compartment and your handset is ON.
Bad audio quality (crackles, echo, etc.)	- Move the PC to a different location. - Install the base unit in a different room or higher location or away from other electronic appliances. - Move closer to the base unit.
Cannot hear the other party clearly/ speaker too loud/quiet	- Refer to *Making calls – Adjusting the speaker volume on your PC*.
Cannot make SKYPEOUT calls.	- Enter 00, + (press and hold 0) or 011 before the number to dial. - Check your account to see if you have enough credit. - Check to see if a link is established between then handset and the base. - Refer to *Calling a landline number with SKYPEOUT* for information.
Busy tone is returned while making SKYPE call	- Make sure both SKYPE and the PC application is/are started on the PC and running properly. - Make sure the phone is setup correctly. Refer to section 2: *setting up your phone*. - Wait for the remote party to be online.

If the above solutions do not help, remove the power from both the handset and the base and restart SKYPE as well as the PC software. Wait for 15 minutes and try again.

14   Notes for operation in New Zealand

The grant of a Telepermit for any item of terminal equipment indicates only that Telecom has accepted that the item complies with the minimum conditions for connection to its network. It indicates no endorsement of the product by Telecom, nor does it provide any sort of warranty. Above all, it provides no assurance that any item will work correctly in all respects with another item of Telepermitted equipment of a different make or model, nor does it imply that any product is compatible with all of Telecom's network services. This device may be subject to ringing or bell tinkle when certain other devices are connected to the same line. If this occurs, the problem should not be referred to the Telecom Faults service.

This equipment shall not be set to make automatic calls to the Telecom "111" Emergency Service. This equipment may not provide for the effective hand-over of a call to another device connected to the same line.

REN (RN for New Zealand)

The REN (Ringer Equivalence Number) or (RN) is of significance only if you wish to connect more than 1 telephone to your telephone line. A standard telephone line has a maximum REN capacity of 3 (RN of 5). It is possible to connect 3(5) devices with a REN of 1 (RN of 1) with no degradation to the product's performance. Exceeding this limit may cause the volume of the ringer in any phone to decrease or not ring at all.

Caller ID

Customers using non Telecom toll services should not use the dial back feature for local calls as this will incur a charge only the 7 digit number should be dialled. Some of the CID services listed may not be available in New Zealand.

This telephone is not designed for making emergency telephone calls when the power fails. Make alternative arrangements for access to emergency services.

15   Warranty

(a) Warranty. Oricom warrants that the product is free from defects in materials and workmanship for a period of 12 months effective from the date of purchase.   This warranty in no way affects your statutory warranty under the Trade Practices Act 1974 or any other similar legislation. It is important that you read the Warranty Card as it contains full and additional details of the warranty, limitation of warranty and conditions for receiving the warranty services during the warranty period. The Warranty Card is located in the package. If you cannot locate the Warranty Card, please contact our Customer Support Service on 1300 889 785.

(b) Exclusion and limitation of liability. Oricom will not be in breach of a warranty or condition expressly stated in this User Guide or the Warranty Card or implied by the Trade Practices Act and excludes any liability arising under any statutory or common law for damages or any other remedy if the damage occurs as a result of:

(i) failure by you to follow the instructions in the User Guide for the installation and proper functioning of the product;

(ii) negligence on your part or misuse by you of the product;

(iii) any un-controlled external cause to the phone not functioning including but not limited to electricity failure, lighting, over voltage;

(iv) non adherence by you to the warnings in the User Guide and the User Guide generally; and

(v) modification to the product or services carried out to the product by anyone other than Oricom or on Oricom's behalf.

Oricom will not be liable for consequential losses including loss of profits arising from a cause of action in contract, tort or any other statutory or common law (except where a statute or any law prohibits this exclusion). The warranty does not extend to damage caused by misuse, negligence, excessive voltage, faults on the telephone line or lightning. This warranty in no way affects your statutory rights. Full details of the warranty are contained in the enclosed warranty card.

16   Customer Support

If you feel this product is not working correctly please consult the user guide and ensure that you are using the product in accordance with the instructions. Remove all extra telephone equipment and connect only this telephone directly to the telephone socket. If the fault is still present, connect another telephone (if available) to the telephone socket. The results will show you whether the fault lies with this unit or with the telephone line.

If the product is working correctly the fault is on the telephone line. Please contact your network operator for assistance.

To order spare parts additional handsets, replacement batteries and in case of any technical issues you may have with product please consult our website for further information or send us an email for a prompt response to your enquiry.

In the unlikely event of a fault developing, please contact us for assistance. If the product is then found to be faulty you will be asked to return it directly to us with a copy of the purchase receipt.

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